



Terms and Conditions of Booking form

In this policy the letters IMA refer to International Mountain Adventures, Inc.

Booking and Payment

In order to book a place on an IMA trip you will be required to submit:

- a deposit of 25% of your trip price
- a signed Terms and Conditions of Booking form
- a signed Release of Liability form
- a completed Participant Information form

Once your booking is accepted you will be sent a Trip Confirmation notice.

The balance of your payment will be due 60 days before the departure of the trip. If the reservation is made within the 60 days then the full balance of the trip will be due. If any outstanding balance is not paid within this time then IMA reserves the right to cancel your booking.

Cancellation Charges

Any cancellations on the part of the client must be made in writing and the charges will be determined by the date of the cancellation. The client also agrees to pay for the return remittance fees. The schedule of these charges is as follows:

- *Loss of the deposit when cancellations are made more than 60 days before the trip departure.
- *30% of the total cost of the trip when cancellations are made 30 to 59 days before the trip departure.
- *60% of the total cost of the trip when cancellations are made 15 to 29 days before the trip departure.
- *100% of the trip cost for any cancellations made within 15 days of the trip departure.

IMA reserves the right to cancel a scheduled trip due to unforeseen circumstances. If this should occur the client can either choose between a full refund or a place on another scheduled trip. If the price of the original trip is higher than the alternative trip then IMA will refund the client the difference. If the client's original trip price is lower than the alternative trip price, the client will be responsible for paying the balance.

Travel Insurance

It is a requirement for all clients to provide evidence of travel insurance for the trip 14 days before the trip starting date.

Price Adjustments

IMA reserves the right to adjust (increase or decrease) the price of any trip in accordance with exchange rate fluctuations. If any price increase is greater than 10% of the cost of the trip, the client can cancel their reservation and receive a full refund.

Trip Leader/Guides/Laws

The trip leader/guide will ensure the safety and welfare of the clients on the trip at all times and therefore their decision will be final on all matters. If in any circumstance the client refuses to co-operate with the guide on any matter, or abide by the laws of the country they are in, the guide can dismiss the client from the trip and they will forfeit the right to any refund.

Changes to Advertised Itinerary

Changes may occur to the itinerary due to unforeseen circumstances such as local events. The order of the days in the advertised itinerary may also change due to weather or any other circumstances.

Clients are permitted to make changes to their itinerary, including transferring from one trip to another if it is within 60 days prior to the departure of their trip. If a transfer is made then IMA reserves the right to charge an administration fee of 10% of the price of the original booked reservation.

Claims and Complaints

If a client has a complaint they must inform the leader/guide while on the trip so IMA has a chance to rectify the situation. Any further claim or complaints must be made in writing and submitted to IMA no later than 30 days after the trip and we will do our best to resolve the situation satisfactorily.

Liability

All services and arrangements made by IMA are made on the condition that IMA will not be held responsible for any injury, death, loss, damage or irregularity which may occur through acts of carrying out the service or arrangements. We will not accept liability for circumstances outside our control such as robbery, sickness, wars, riots, strikes, delays or other unforeseeable or unavoidable occurrences.

Travel Documents

Clients agree to have a valid passport and necessary visas for traveling. IMA does not assume responsibility for securing any of these documents and any advice given on the part of IMA is done in good faith.

Photographic Release

Clients agree to permit IMA and other guests to take photographs and film of the trip. Clients understand and agree that the photos and film may be used for commercial or promotional purposes.

Equipment

Clients agree to treat any rental equipment as if it were their own, and if damaged or destroyed will agree to be responsible for the equipment cost, including any costs for shipping.

I agree to the above mentioned Terms and Conditions of Booking for an International Mountain Adventures, Inc (IMA) trip.

Participant Signature

Date

Thank you for choosing International Mountain Adventures, Inc!

Please send to:
International Mountain Adventures, Inc
PO Box 2573
Crested Butte, CO 81224
USA

